

Initial Disclosure Document

e&car

Two large, rounded, teal-colored shapes are positioned in the bottom right corner of the page, partially overlapping each other and the dark background.

What services do we provide?

We will provide you with either comparable details of firms most appropriate to your lending or purchase requirements or general information relating to finance products. In assessing your requirements we may seek such information about your personal circumstances and objectives that might be relevant in order to enable us to identify your needs.

It is important that you provide us with accurate and relevant information. You will not receive advice, or a recommendation from us, but we may ask questions to narrow down the selection of firms offered, from which you can more easily make your own choice if you so wish.

Complaints Policy

If you are dissatisfied with your experience with e-car lease we would ask that you write to us at the address below:

Complaints Department, e-car lease, Kings
Business Centre, Warrington Road, Leigh, WN7 3XG

For more information, please see our [Complaints Procedure](#).

Treating Customers Fairly (TCF)

For more information, please see our [Treating Customers Fairly Policy](#)

Commission disclosure

The Financial Conduct Authority expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and, if the customer asks, the amount of that commission.

The Financial Conduct Authority has made it clear that "commission" means any financial consideration. e-car lease will introduce you to a limited number of finance providers which have been carefully selected by us – please note that we do not provide independent financial advice.

The finance providers that we use may make payment to us if you elect to enter into an agreement with them. The amount we receive will affect what you pay for your vehicle. The commission received may or may not be capped in accordance with that finance company's policy.

We may also receive an extra amount based on how much business we provide to that finance company, the types of products you take from the finance company and the quality of our service.

For regulated customers, you can ask us about the payments we receive from the finance company, so long as this is in good time before the agreement is made.

If you would like e-car lease to disclose any potential commission, please make your request in writing to e-car lease, Kings Business Centre, Warrington Road, Leigh, WN7 3XG or by email to enquiries@electriccarlease.co.uk

Our selected panel of lenders/finance companies

e-car lease work alongside a limited number of lenders who may make payment to us if you elect to enter into agreement with them. As such, not only can we offer the strongest deals but we can also deal with a variety of requests.

As highlighted in our [Privacy Policy](#), we will share your personal data with the selected finance companies below. Please ensure that you review the relevant privacy policy as part of any transaction.

Lender	Address	FRN No.
ALD Automotive Ltd	Oakwood Drive, Emersons Green, Bristol, BS16 7LB	308101
Arval UK Ltd	Whitehill House, Windmill Hill, Swindon, SN5 6PE	312798
Alphabet (GB) Ltd	Alphabet House, Summit Avenue, Farnborough, GU14 OFB	706426
Close Motor Finance Ltd	Roman House, Roman Road, Doncaster, DN4 5EZ	475877
FCA Automotive Services UK Ltd	240 Bath Road, Slough, Berkshire, SL1 4DX	312683
Hitachi Capital (UK) PLC	Hitachi Capital House, Thorpe Road, Surrey, TW18 3HP	704348
Leaseplan UK Ltd	165 Bath Road, Slough, Berkshire, SL1 4AA	312989
Leasys UK Ltd	240 Bath Road, Slough, Berkshire SL1 4DX	664865
Lex Autolease Ltd	Heathside Park, Stockport, SK3 ORB	723570
Mercedes-Benz Financial Services UK Ltd	Delaware Drive Tongwell, Milton Keynes, MK15 8BA	723769

Lender	Address	FRN No.
RCI Financial Services Limited	Rivers Office Park, Denham Way, Maple Cross, WD3 9YS	312330
Santander Consumer (UK) Plc	Santander House, 86 Station Road, Redhill, Surrey, RH1 1SR	444327
Toyota Financial Services (UK) Plc	Yew Tree Bottom Road, Epsom, Surrey, KT18 5UX	310226
Volkswagen Financial Services(UK) Ltd	Brunswick Court, Yeomans Drive, Milton Keynes, MK14 5LR	311988

Feedback

e-car lease always welcomes feedback from our clients. If you would like to offer any suggestions or have any concerns, please contact us directly on enquiries@electriccarlease.co.uk

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e-car lease



View our fullrange online

www.electriccarlease.co.uk

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Scenic vehicle images courtesy of greencarguide.co.uk